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ABSTRACT

This progress report addresses the articulation of courses and academic programs and the postsecondary education needs of Arizona citizens. In recent years, the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona have reported to the Legislature on progress in implementing a new statewide transfer model and on a collaborative process to identify and meet statewide postsecondary needs. The implementation of the New Transfer Model included new transfer degrees, new general education requirements, new common requirements for equivalent majors, new limits on the amount of work that can be transferred from a community college into a baccalaureate program, and the concept of transfer blocks, all resulting in new pathways for transfer students. To improve access to baccalaureate education, Arizona public universities have initiated new Bachelor of Applied Science (BAS) degrees, and Arizona's public community colleges formed partnerships with Arizona's public and private universities, and with out-of-state universities. In 1998, the statewide Higher Education Study Committee established a Joint Review Committee, a group of community college and university representatives charged to resolve issues that might arise in identifying and meeting demonstrated statewide needs for post-secondary education. (JA)



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PROGRESS REPORT ON ARIZONA PUBLIC POSTSECONDARY EDUCATION

Jointly Identifying and Meeting the State's Postsecondary Needs

Articulating Postsecondary Courses and Academic Programs

Annual Report of the
Arizona Board of Regents and the
State Board of Directors for Community Colleges of Arizona

Submitted to the Arizona Joint Legislative Budget Committee

December 1999

BEST COPY AVAILABLE

This Report was approved by the Arizona Board of Regents at its meeting on November 19, 1999, and by the State Board of Directors for Community Colleges of Arizona at its meeting on November 19, 1999.



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INTRODUCTION

In recent years, the Arizona Legislature has directed the state's public community colleges and universities to cooperate in articulating course transfers and academic programs, and to collaborate in identifying and meeting the postsecondary education needs of Arizona citizens. In response to legislative direction, the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona have established statewide committees to discuss issues and propose and implement solutions. A primary mechanism for achieving cooperation and collaboration has been the oversight of the Joint Conference Committee (JCC) consisting of members of both Boards. To keep the Legislature informed, the two Boards have submitted regular progress reports:

- Since 1996, the Boards have reported to the Legislature on progress in implementing a new statewide transfer model. The model was originally designed by the statewide Transfer Articulation Task Force (TATF) and is now being guided by the JCC with the aid of the Academic Program Articulation Steering Committee (APASC), a group of community college and university academic officers to whom the TATF delegated the responsibility to implement the new model.
- Since 1998, the Boards have reported to the Legislature on a collaborative process to identify and meet statewide postsecondary needs. The process was developed by the statewide Higher Education Study Committee (HESC), and is being continued by the JCC with assistance from the Joint Review Committee (JRC), a group of community college and university representatives created by the HESC to review and recommend resolution of issues related to postsecondary needs.

The progress report that follows consolidates two previously separate reports into a single annual report which addresses both postsecondary needs and articulation. It is the first in a series of two annual reports submitted to the Legislature in response to a budgetary footnote included in the community college and university budgets for FY 2000 and FY 2001. That footnote is shown below.



Joint Legislative Budget Committee Fiscal Year 2000 and 2001 Budget Analysis and Recommendations Page COM-7 in Community Colleges Budget / Page UNI-3 in Universities Budget

New Footnotes

It is the intent of the Legislature that the community colleges and universities cooperate if operating a Statewide Articulation and Transfer System, including the process for transfer of lower division general education credits, general elective credits, and curriculum requirements for majors, to ensure that community college students may transfer to Arizona public universities without loss of credit toward a baccalaureate degree. It is also the intent of the Legislature that the Higher Education Study Committee continue the collaborative process that assures the postsecondary education needs of students statewide are met without unnecessary duplication of programs. The committee shall focus its efforts on potential students who reside in rural areas or who cannot meet the regular class schedule due to their employment and family matters. The Arizona Board of Regents and the State Board of Directors for Community Colleges shall submit an annual report of their progress on both articulation and meeting statewide postsecondary education needs to the Joint Legislative Budget Committee by December 15, 1999 and December 15, 2000. (The JLBC recommends deleting the previous footnotes concerning the Transfer Articulation and the Higher Education Study Committee and replacing them with this new footnote.)

Part I: JOINTLY IDENTIFYING AND MEETING THE STATE'S POSTSECONDARY NEEDS

During 1999, the Arizona public community colleges and universities have acted jointly to meet the postsecondary needs of Arizona citizens. This report reflects progress in three areas:

- Community College/University Partnerships
- Increasing Access to Baccalaureate Programs
- Implementing the New Joint Review Committee

Community College/University Partnerships



The challenge of delivering postsecondary education opportunities to Arizona's citizens requires a mutual commitment on the part of the state's postsecondary institutions to work collaboratively to meet demonstrated needs for higher education, particularly on the part of place-bound and time-constrained citizens. Meeting such needs efficiently and effectively without displacing students' families or existing employment, and without unnecessary duplication of programs, requires a high level of cooperation and collaboration among Arizona's public universities and public community college districts.

Current collaboration between public community colleges and public universities takes a variety of creative forms all of which address three common goals: to improve the transfer of credits, to enhance student access, and to make the best use of resources. Improved transfer occurs when community colleges and universities agree that students can transfer courses for credit and apply those credits toward completing a bachelor's degree. Student access is enhanced when traditional and technology-delivered instruction are made available to previously under served populations, including place-bound and time-constrained students. Resources are most efficiently used through cooperative instructional partnerships.

Partnerships are formed when community colleges and universities cooperate to allow students to complete a combination of community college and university courses, often through technology-delivered instruction, and earn a bachelor's degree without traveling to a distant campus. All three public universities are engaged in such partnerships, and students from all public community colleges benefit from partnership agreements. Examples of successful partnerships are:

- Collaborative programs between Arizona State University-West Campus and Glendale Community College and between Arizona State University-East Campus and Chandler-Gilbert Community College.
- The Northern Arizona University site in Yuma where NAU shares a campus and
 offers university level programs in cooperation with Arizona Western College. NAU
 also has partnerships in northwestern Arizona with Mohave Community College; in
 Prescott with Yavapai Community College; and in Page with Coconino Community
 College.
- Collaborative programs in Sierra Vista between The University of Arizona-South Campus and Cochise College.

Increasing Access to Baccalaureate Programs Through New University Degrees
Nearly half of the degrees awarded by Arizona community colleges are Associate of
Applied Science (AAS) degrees. In the past, when AAS graduates have transferred to
university baccalaureate programs, several AAS credits (in particular, "occupational"
courses) have not been transferable. To improve access to baccalaureate education,
Arizona's public universities have initiated new Bachelor of Applied Science (BAS)
degrees. Arizona State University-East Campus was the first to offer the BAS, starting in
the fall of 1998. The BAS degree is currently offered by ASU-East, ASU-West, and
Northern Arizona University. University of Arizona-South Campus recently received
authorization to plan a BAS curriculum.

Broadly defined, Arizona's BAS degrees are designed to articulate with community college Associate of Applied Science (AAS) degrees. AAS degrees tend to have a limited number



of liberal studies credits. The BAS augments the limited AAS liberal studies with university-level liberal studies courses. All versions of the BAS in Arizona require completion of an AAS for admission and then require completion of 60 credits of university work. The BAS has a strong general education component, a BAS core (emphasizing such topics as management, communication, quantitative reasoning, and technological literacy), and a BAS specialization.

The BAS is a flexible degree which allows students to enhance or complement their technical specialization while developing leadership and personal skills which support career progression. Each university has the flexibility to develop BAS degrees which articulate with community college associate degrees and meet university baccalaureate graduation requirements. Approximately 196 students are currently enrolled in university BAS programs. Arizona's public community colleges have requested more collaboration regarding the development of BAS programs and increased cooperation in anticipating and resolving possible articulation issues. They have also suggested that it may be more appropriate for community colleges to offer such baccalaureates.

Increasing Access to Baccalaureate Programs Through New Partnerships

Arizona's public community colleges have increased access to baccalaureate programs by forming partnerships with Arizona's public and private universities, and with out-of-state universities. Three community college districts report partnerships with out-of-state universities: Maricopa, Pima, and Yavapai. Out-of-state partners include Governor's State University (Illinois), Old Dominion University (Virginia), California State University at Long Beach, North Dakota University, and Mohawk College of Applied Arts and Technology (Canada). Baccalaureate programs offered include Liberal Arts, Vocational Education, and International Education.

These partnerships meet the needs of community college students who are time and place-bound by offering instruction using the Internet and other distance learning approaches. Some out-of-state partners offer instruction, when needed, to an individual student. Some allow students to transfer up to 80 hours of community college coursework into the baccalaureate program and some allow credit for a student's occupational experience. Some out-of-state universities have invested resources in the local community college campus such as furniture, computers, and other equipment. The community colleges do not feel that these partnerships duplicate instructional options currently offered by the Arizona public universities. Approximately 153 students are enrolled in baccalaureate partnership programs between Arizona community colleges and out-of-state universities. Arizona's public universities have asked for an opportunity to form additional partnerships with the community colleges to offer such programs.

Implementing the New Joint Review Committee

In 1997 and 1998, the Higher Education Study Committee (HESC) met at the direction of the Legislature to study Arizona's postsecondary needs, and to develop a system for identifying and meeting demonstrated needs statewide. The HESC reported their recommendations to the Legislature In December 1998.



A primary recommendation of the 1998 HESC report was that Arizona's public community colleges and universities continue and expand their existing informal collaborative efforts to identify and meet the state's postsecondary education needs through instructional partnerships and other cooperative programs. As an adjunct to the existing informal process, the HESC established a new formal process which sets timelines for identifying and meeting demonstrated needs. Included in the new formal process is the Joint Review Committee (JRC), a group of community college and university representatives charged to resolve issues which might arise in identifying and meeting demonstrated statewide needs for post-secondary education. HESC hoped that the JRC would represent a new statewide forum for needs analysis with the potential to positively influence the future evolution of Arizona's system of higher education. The informal and formal processes recommended by HESC are depicted on a flowchart.

The Joint Review Committee met for the first time on February 24, 1999. At that meeting the JRC adopted a schedule which required the committee to convene no less than every 60 days should issues be presented for committee review; or in less time, should pressing business come before the group. The JRC reports the following activities for 1999:

- The committee adopted aprocess for handling referrals to the JRC
- The committee reviewed a hypothetical request for JRC review.
- The committee issued anotice of JRC activation to the community colleges and universities.
- The committee informed the Higher Education Study Committee of JRC activation
- As of November 1999, the Arizona public community colleges and universities have identified and acted to meet needs without raising any issues for referral to the JRC.

During its March 1999 meeting, the JRC considered some emerging issues:

- Do the partnerships to which the two Boards committed in the 1998 HESC report, and the legislative mandate that unmet student needs for postsecondary education be met without "unnecessary duplication," influence the practice of Arizona community colleges partnering with out-of-state universities to offer baccalaureate programs?
- Should Arizona public universities have notice of such partnerships and an opportunity to respond with a competitive program?
- Should Arizona public universities have the opportunity to appeal to the JRC if they feel they are being excluded from such partnerships and does the JRC have a role in resolving disputes arising from such activities?

In March 1999, JRC wrote to the Joint Conference Committee (JCC) of the Arizona Board of Regents (ABOR) and the State Board of Directors for Community Colleges of Arizona (SBDCCA) asking for clarification of these issues and the JCC requested further study



requesting that a survey be completed of community college partnerships with out-of-state universities and that the universities prepare a statement of their concerns. In August 1999, the SBDCCA proposed a protocol requiring Arizona public community colleges to notify Arizona public universities of impending partnerships and allow the universities an opportunity to respond. The community college presidents and community college association of district governing boards questioned the need for a protocol.

In October 1999, the JCC reviewed the survey of community colleges and a university position paper. The JCC then adopted a joint resolution which includes elements from the proposed SBDCCA protocol as well as elements from the positions taken by the Arizona Community College Presidents' Association, the Arizona Association of District Governing Boards, and the universities. The JCC also amended the JRC process to allow the Arizona public universities to request a review before the JRC. The JCC further reinforced that the JRC process does not apply to existing partnerships or the renewal of existing partnerships. However, as such partnerships are renewed, the community colleges are encouraged to consult informally with the universities, and the universities are encouraged to informally contact the community colleges, to determine if an in-state partnership is feasible. Finally, the JCC reinforced that the JRC process does not apply to partnerships involving regionally accredited private universities which operate from an Arizona facility. The JCC Resolution is shown on the following page and a flowchart depicting amendments to the JRC process.

The result of the JCC's action is an enhanced process for identifying and meeting Arizona's postsecondary needs. The existing informal process which has already led to several successful partnerships will continue to operate and, should the informal process fail to resolve issues, both the community colleges and the universities will have access to the formal JRC review process. The resolution of this issue is a strong indication of the strength of the collaborative process and the desire on the part of the public community colleges and universities to work together to meet the postsecondary needs of Arizona citizens.

RESOLUTION

Joint Conference Committee of the Arizona Board of Regents and the
State Board of Directors for Community Colleges of Arizona
[Adopted by the JCC October 21, 1999; Affirmed by ABOR and SBDCCA* November
19,1999]

WHEREAS, the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona have made a mutual commitment to meet the challenge of addressing the State's needs for postsecondary education; and

WHEREAS, the Boards' mutual commitment includes an agreement to increase collaboration through the maintenance and expansion of existing community college/university partnerships and other agreements; and

WHEREAS, the JCC acknowledges that the community colleges, the community college district governing boards, and the three universities are close to the communities and regions they serve and, therefore, in a position to assess the needs of local constituents; and

WHEREAS, collaboration between the community college districts and the universities



ensures the best use of resources and avoids conflicts and misunderstandings;

THEREFORE, be it resolved that the Joint Conference Committee of the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona strongly affirm the following principles:

- 1. That the State of Arizona is well served by partnerships in which Arizona public community colleges and Arizona public universities work collaboratively to meet the postsecondary education needs of Arizona citizens.
- 2. That voluntary partnerships between public community colleges and public universities strengthen the Arizona public postsecondary system through the prudent use of resources and by avoiding unnecessary program duplication.
- 3. That the Arizona public community colleges and universities should actively collaborate, willingly combine resources and share expertise, and, above all, look to each other to meet the State's postsecondary needs through collaborative curriculum and functional instructional partnerships.
- * 4. That if, after consulting with the Arizona public universities, an Arizona community college finds the universities unwilling or unable to form a partnership, the community college should be encouraged to partner with any entity able and willing to form partnerships to meet Arizona's postsecondary needs.
- 5. That the informal process of notice and opportunity to respond should be thoroughly discussed and resolved by the community college and university presidents.
- 6. That both the universities and the community colleges should have an opportunity to request a formal review when disputes arise in meeting postsecondary needs.
- 7. That neither community college partnerships with out-of-state universities existing as of November 19, 1999, nor the renewal of such partnerships, are in question or subject to review.
- 8. That community college partnerships with regionally accredited private universities which operate from an Arizona facility are not in question nor are they subject to review.

[The foregoing principles are reflected in the Joint Review Committee process as modified by the Joint Conference Committee and described in the narrative and in a flowchart.]



^{*} In affirming this resolution, the SBDCCA asked that, at a future meeting, the JCC consider an amendment to principle 4 such that either a university or a community college, upon finding the other unwilling or unable to form a partnership, is encouraged to partner with any entity able and willing to form partnerships to meet Arizona's postsecondary needs.

Part II: ARTICULATING POSTSECONDARY COURSES AND ACADEMIC PROGRAMS

Considerable progress has been made in 1999 in implementing the New Transfer Model, designed in 1996 by the statewide Transfer Articulation Task Force. The new model has benefited from the active involvement of community college and university staff, faculty, and administrators, and from the fiscal support of the Legislature.

Leadership in implementing the new model is provided by the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona through the Joint Conference Committee (JCC) of the two Boards. Implementation oversight is provided by the Academic Program Articulation Steering Committee (community college and university academic officers), with strong support from the statewide Articulation Facilitator and several joint community college-university committees and task forces: Course Equivalency Guide Steering Committee, Academic Advising Articulation Task Force, General Education Articulation Task Force, and 38 discipline-specific faculty articulation task forces each representing an Arizona postsecondary academic subject area (i.e., Art, Business, Math, etc.).

Progress in Implementing the New Transfer Model

In its October 1996 report to the legislature, the Transfer Articulation Task Force (TATF) proposed a New Transfer Model that includes new transfer degrees, new general education requirements, new common requirements for equivalent majors, new limits on the amount of work that can be transferred from a community college into a baccalaureate program, and the concept of transfer blocks, all resulting in new pathways for transfer students. Consistent with the timeline included in the December 1998 progress report, implementation of the New Transfer Model was completed by January 1, 1999.

The Academic Program Articulation Steering Committee (APASC) has provided guidance to the public universities and community colleges to aid them in developing policies and procedures to support the administration of the New Transfer Model. In implementing the new model, Arizona's ten public community college districts have approved the necessary curriculum changes to:

- Develop three new transfer degrees (Associate of Arts, Associate of Science, and Associate of Business)
- Design a new Arizona General Education Curriculum (AGEC)
- Identify common lower-division courses to be taken in preparation for equivalent majors

Working collaboratively, the community colleges and universities have agreed on procedures to transfer blocks of courses and assess whether students demonstrate language proficiency when such proficiency is required. Also, in compliance with the Arizona Board of Regents policy, the universities have implemented procedures to unconditionally admit students who complete the new AGEC, or an Associate Degree, and the universities have



agreed that completion of the AGEC satisfies general education/liberal studies requirements for the universities.

Finally, the community colleges have implemented procedures to certify the completion of the AGEC, or an Associate Degree, and to note such completion on the student's official academic transcript. The universities have agreed to honor such certifications. At present, certification procedures require a considerable manual effort for each of the community colleges. However, noting completions on the transcript ensures the student will transfer without loss of credit or time toward degree.

Review of the New Transfer Model

During the 1999-2000 academic year there will be an on-going review of decisions and agreements reached by the discipline-specific faculty articulation task forces (ATFs) regarding the pathways students should follow to prepare for and complete degrees, and the common courses students in certain academic areas should take to prepare for transfer. This review is intended to ensure that the student who follows a prescribed pathway can transfer without loss of credit or time to degree. Pathways under review include:

- The General Requirements Pathway which allows students to transfer to a number of majors requiring a general foundation of liberal studies courses and upper division specialization, such as English, History, or Geography.
- Special Requirements Pathways which are subject matter specific with special lower division preparation requirements to support upper division specialization, such as Chemistry or Social Work.
- Exceptional Requirements Pathways which require unique lower division foundation courses, such as Nursing, Forestry, or Architecture.

To date, the General Requirements and Special Requirements Pathways have been reviewed and compared with the requirements for completion of a baccalaureate degree at the public universities. The Exceptional Requirements Pathways are under review and completion of that review is anticipated by December 1999. The findings of the review will yield important information, but equally important is the collaborative approach to review. Representatives from the universities and community colleges are taking part in the review process.

Initial findings of the review are promising. More than 90% of the degrees reviewed are consistent with the designated pathway. Recommendations to the Articulation Task Forces and the universities will be to identify additional common courses for lower-division preparation and/or to review general education /liberal studies requirements. Recommendations will be discussed throughout the 1999-2000 academic year and changes implemented for 2000-2001.

Progress in Implementing Support Systems

A. Management System. Consistent with the 1996 Transfer Articulation Task Force (TATF) recommendations, the following components of a statewide approach to



management and oversight have been developed to support the New Transfer Model.

- 1.-Organizational Structure The Academic Program Articulation Steering Committee (APASC) assigned a subcommittee to review the current organizational structure and make recommendations for changes that would improve the oversight for, and accountability of, the various components of the New Transfer Model. Initial recommendations include aligning the Course Equivalency Steering Committee, which oversees the current CEG paper publication, with the Course Applicability System, which is the new computerized CEG; supporting statewide efforts with a Quality Assurance team approach; assigning a liaison relationship between APASC members and the various committees and task forces; and defining oversight for the Course Applicability System, the Transfer Student Data Warehouse and the Course Equivalency Steering Committee. Some of these changes are reflected in the chart on "Arizona State-Wide Higher Education Relationships."
- 2. Staffing. Three positions are jointly funded by the Legislature, the community colleges, and the universities under the Arizona Transfer Articulation Support Systems decision package (see "C" below): the Articulation Facilitator, the CAS Technical Analyst, and the Data Warehouse Technical Analyst. The Articulation Facilitator will follow a Quality Assurance approach to coordinate the team and will provide a quarterly report of on-going activities to APASC.
- **3. Responsibilities.** The roles and responsibilities of the articulation task forces (ATFs) and committees have been reviewed and clarified. On-going monitoring of responsibilities will be coordinated through the Articulation Facilitator and reported to APASC.
- **4.** Upper/Lower-Division Course Criteria Implementation Plan In response to the recommendations of the Transfer Articulation Task Force, APASC developed criteria for determining upper and lower-division courses. A plan for implementation was developed during the 1998-99 academic year and distributed to the Chief Academic Officers of each community college and university.
- **5. Program Articulation.** The ATFs continue to review the decisions regarding pathways, common courses and other degree requirements on an annual basis. APASC has encouraged the ATFs to expand their discussions to include curriculum planning and increasing common lower-division preparation for the pathways.
- **6. Faculty Selection and Training for ATFs.** Membership of ATFs will be coordinated and revised annually. The individual institutions provided training for faculty. In addition, a statewide training presentation has been developed and is now included as a regular part of ATF meeting agendas.



- 7. Accountability. Efforts to provide accountability measures are on-going. In addition to the data anticipated for evaluation purposes from the Transfer Student Data Warehouse (see C.2 below), APASC also has an evaluation process for ensuring community college and university participation in the discipline-specific faculty ATFs and committees.
- **B. New Advising System.** Progress continues toward the implementation of the Transfer Articulation Task Force (TATF) recommendations for student academic advising. Each institution has developed information for dissemination to students. Each community college and university has identified a transfer student ombudsperson to work with students, faculty, and staff in fielding and resolving transfer student problems. Many community colleges and universities have added advising information to the institutional web site, some have developed brochures to describe the components of the New Transfer Model, and all have developed "check sheets" of degree requirements for student use.
- C. New Computer-Based Information Systems. Continued funding has enabled the further development of computer-based systems and transfer articulation personnel under the umbrella name of Arizona Transfer Articulation Support Systems (ATASS)⁽¹⁾.
 - 1. Course Applicability System (CAS). Implementation is in progress. CAS is designed to computerize key aspects of information needed by transfer students and advisors in making academic decisions. CAS will help users determine the applicability of a community college course in meeting university degree requirements. A phased approach has been employed for the development of CAS. Phase one, a demonstration phase which tested the system with two community colleges and two universities participating, has been completed. Phase two, a limited implementation phase, is currently underway. All Arizona public universities and community colleges are participating in phase two. At present, a limited, but growing, number of programs are available for students to review in creating an academic plan. A significant development of phase two will be the on-line Course Equivalency Guide, which may eventually replace the lengthy CEG paper publication which must be printed and distributed annually. Completion is anticipated in Spring 2000.
 - 2. Transfer Student Data Warehouse . Implementation is in progress. The Transfer Student Data Warehouse has adopted a new name for operational use. It is known as the Arizona State System for Information on Student Transfer (ASSIST). The Arizona Board of Regents, State Board of Directors for Community Colleges of Arizona, and the Community College District Governing Boards are scheduled to review and approve a joint resolution to have the universities and community colleges provide student and financial information to form the ASSIST database. Approval of the resolution maintains compliance with the Federal Family Education Right to Privacy Act (FERPA). An ASSIST Steering Committee of community college and university representatives has worked to create a security plan



that will allow for the secure sharing of data to be used to measure the success of the New Transfer Model while ensuring compliance with FERPA. Data for the 1998-99 Academic year will be entered into the ASSIST database by December, 1999.

¹ ATASS, which is jointly funded by the Arizona Legislature and the public community colleges and public universities, includes the following elements: the Course Applicability System (CAS), the Transfer Student Data Warehouse, the Articulation Facilitator, the CAS Technical Analyst, and the Data Warehouse Transfer Analyst.

RESOLUTION

Arizona Board of Regents, State Board of Directors for Community Colleges of Arizona and the Community College District Governing Boards

Whereas, the Arizona State Legislature funded the Arizona Transfer Articulation Support System (ATASS) as a joint initiative by the state, the community colleges and the universities to facilitate better course transfer articulation and to develop a shared statewide student and financial information database for enhanced reporting and accountability, the Arizona Board of Regents, the State Board of Directors for Community Colleges of Arizona and the county community college district governing boards jointly resolve that the universities and community colleges will periodically contribute student and financial information to the Arizona State System for Information on Student Transfer (ASSIST). In doing so, the parties affirm their obligation to protect the privacy rights of persons whose records are contained in ASSIST. Furthermore, the parties agree that ASSIST will incorporate adequate protections and safeguards to satisfy state and federal law and the polices of the governing Boards adopting the resolution. ASSIST will be used solely for research, and activities consistent with research, such as assessment, policy formation, and aggregate reporting. The principal group responsible for ASSIST is the Academic Program Articulation Steering Committee (APASC) and its designated project leader, Arizona State University. Institutional researchers authorized to access ASSIST will be required to execute an affidavit of nondisclosure. Failure to adhere to the obligations of the affidavit will result in a loss of access and referral of the incident to the institution for adjudication.

Arizona Board of Regents Colleges of Arizona	State Board of Directors for Community

Community College District Governing Board

(Adopted by the Academic Program Articulation Steering Committee October 14, 1999 and recommended for approval by the ABOR, SBDCCA, and the district governing boards. Approved by ABOR, November 19, 1999. Approved by SBDCCA, November 19,1999. Each Arizona public community college district governing board will consider the resolution for approval during 1999-2000.)



ATTACHMENTS

Topic

Chart of Arizona State-Wide Higher Education Relationships

Background of Statewide Groups Mentioned in This Report

- ---Joint Conference Committee (JCC)
- ---Joint Review Committee (JRC)
- --- Transfer Articulation Task Force (TATF)
- ---Higher Education Study Committee (HESC)

A Process for Handling Referrals to the Joint Review Committee (JRC)

Notice of JRC Activation to Community Colleges and Universities

Notice of JRC Activation to Higher Education Study Committee

Flowchart of Existing Informal Process and Additional Formal Process for Identifying and Meeting Arizona's Postsecondary Needs(As amended by the Joint Conference Committee October 21, 1999)

Arizona State-Wide Higher Education Relationships

Arizona Board of Regents

State Board of Directors for

Community Colleges of Arizona





Joint Conference Committee (JCC)

Statewide Transfer Articulation Task Force (TATF)
Higher Education Study Committee (HESC)
Joint Review Committee of the Higher Education Study
Committee (JRC)

Note: Members of the JCC also serve on the Arizona Education Conference Committee (AECC)





Academic Program Articulation Steering Committee (APASC)

(Community College and University Chief Academic Officers or designees)

Arizona Transfer Articulation Support System (ATASS)

- -Articulation Facilitator
- -Course Applicability System (CAS)
- -Transfer Student Data Warehouse
- -Technical Analysts for CAS and Data Warehouse

Course Equivalency Guide (CEG) Steering Committee

- -Community College CEG Coordinators
- -University CEG Coordinators

Articulation Task Forces (ATFs)

- --Discipline-Specific ATFs: Administration of Justice Studies, Agriculture, Allied Health, Anthropology, Art, Biology, Business, Chemistry, Communication, Computer, Dance, Early Childhood Education, Economics, Education, Engineering, English, Exercise Science-Health and Physical Education-Recreation-and Wellness, Family and Consumer Sciences, Geography, Geology, History, Hospitality, Humanities, Interior Design, Journalism and Media Arts, Languages, Mathematics, Music, Nursing, Philosophy, Physics-Physical Science-and Astronomy, Political Science, Psychology, Religious Studies, Social Work, Sociology, Technology, Theatre Arts.
- --Academic Advising ATF and Transfer Students Ombudspersons (TSOs) --General Education ATF

The Arizona Board of Regents (ABOR) is the governing board for the state public universities and the State Board of Directors for Community Colleges of Arizona (SBDCCA) is the coordinating board for the state public community colleges. The Joint Conference Committee (JCC) consists of members from the ABOR and SBDCCA. The JCC oversees the work of the Academic Program Articulation Steering Committee (APASC), the Course Equivalency Guide Steering Committee, the statewide Articulation Task Forces, and the Articulation Facilitator and other ATASS personnel. The JCC guides implementation of the recommendations of two legislatively-mandated ad hoc groups: the statewide Transfer Articulation Task Force (TATF) and the Higher Education Study Committee (HESC). The JCC also oversees the work of the HESC's Joint Review Committee which resolves issues related to identifying and meeting needs for statewide post-secondary education.

The Arizona Education Conference Committee (AECC) is composed of members from the ABOR, SBDCCA, Charter School Board, State Board of Education, and Arizona



Commission for Postsecondary Education. AECC meets periodically to discuss statewide issues involving all level of public and private education.

The Academic Program Articulation Steering Committee (APASC) consists of community college and university chief academic officers. APASC oversees the work of ATASS, the CEG Steering Committee, and the Articulation Task Forces.

The Arizona Transfer Articulation Support System (ATASS) consists of the Articulation Facilitator, the Course Applicability System (CAS), the Transfer Student Data Warehouse, and Technical Analysts for CAS and the Data Warehouse. ATASS is jointly funded by the Arizona Legislature, the public community colleges, and the public universities.

The Course Equivalency Guide (CEG) Steering Committeeconsists of community college and university curriculum specialists who work with the CEG editor to produce a statewide publication listing how classes transfer from one school to another. The CEG steering committee also coordinates the scheduling of Articulation Task Forces.

There are thirty-eightDiscipline-Specific Articulation Task Forces (ATFs)consisting of community college and university faculty. Each community college or university which offers courses in a given area is eligible for ATF membership. ATFs discuss and recommend how community college courses transfer to the universities. The Cademic Advising ATF focuses on advising issues effecting community colleges and universities; its membership includes faculty and academic advisors. The Advising ATF provides support for Transfer Student Ombudspersons who help students with transfer transitions at each community college and university. The General Education ATF is responsible for designing and monitoring the Arizona General Education Curriculum (AGEC): a block of courses which transfer from the community colleges to the universities to satisfy liberal studies requirements. The GEATF membership includes faculty and academic administrators.

Background of Statewide Groups Mentioned in This Report

THE JOINT CONFERENCE COMMITTEE (JCC)

- The JCC was established in 1981 by the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona to provide oversight of agreements between the community colleges and universities that enhance the access of students throughout the state to four-year degree programs. The JCC is composed of board members from the Arizona Board of Regents and board members from the State Board of Directors for Community Colleges of Arizona. The President of each Board appoints members and each President or designee also serves on the JCC.
- In addition to other JCC duties, the committee oversees implementation of the recommendations included in the 1996 Report of the Transfer Articulation Task



Force (TATF) and the 1998 Report of the Higher Education Study Committee (HESC). The JCC resolves disagreements which may arise in implementing recommendations. The JCC is assisted in its oversight tasks by the Joint Review Committee (JRC) and the Academic Program Articulation Steering Committee (APASC). The JCC meets no less than twice each year. The list below identifies 1999 members of the Joint Conference Committee (JCC):

State Community College Board	Arizona Board of Regents
T.O. Beach	Hank Amos (represented by Kay McKay)
Patrick K. Carlin, Co-Chair	Judy Gignac, Co-Chair
Lourdes Moreno-Jeong	Don Ulrich
Karen Rizk	Christine Thompson

THE JOINT REVIEW COMMITTEE (JRC)

The <u>JRC</u> is described in detailin this report. The list below identifies the 1999 members of the Joint Review Committee of the Higher Education Study Committee (JRC):

Public Community Colleges	Public Universities	Private Postsecondary
Arthur DeCabooter President Scottsdale Community College	Charles Bantz Vice Provost Arizona State University	Deborah Robin Director Keller Graduate School of Management
John Klein President Central Arizona College	Mike Gottfredson Vice President The University of Arizona	Fred Zook Provost Ottawa University
Karen Nicodemus President Cochise College	Clara Lovett President Northern Arizona University	
Don Puyear Executive Director State Board of Directors for Community Colleges of Arizona	Tom Wickenden Associate Executive Director for Academic and Student Affairs Arizona Board of Regents	

THE TRANSFER ARTICULATION TASK FORCE (TATF)

• In 1996, the Transfer Articulation Task Force (TATF) met at the direction of the



Legislature to consider how to improve the transfer of Arizona public community college courses and programs to Arizona public universities.

- In its October 1996 report to the Legislature, the TATF recommended the adoption of a New Transfer Model and recommended that the Joint Conference Committee (JCC) oversee implementation of the model.
- For the FY 2000 and FY 2001 budget years, the Joint Legislative Budget Committee (JLBC) required in abudget footnote that the community colleges and universities cooperate in operating a Statewide Articulation and Transfer System. To satisfy the legislative requirement, JCC fulfills its role (assigned to the JCC by the TATF) to oversee the implementation of the New Transfer Model. The JCC is assisted by the Academic Program Articulation Steering Committee (APASC) and by the TATF which continues to meet.
- The JCC has been guiding the implementation of the TATF recommendations and has provided regular progress reports to the two Boards and the Legislature since 1996. The JLBC footnote also required that an annual report on articulation be submitted, one due December 15, 1999 and another on December 15, 2000. To meet the legislative reporting requirement, the JCC will summarize progress on the new transfer model in an annual report. This report will be combined with a report on meeting postsecondary needs and included in the Boards' annual report to the JLBC.

The list below identifies the 1999 members of the Transfer Articulation Task Force (TATF):

Board Representatives and TAFT Co-Chairs Thava Freedman, State Board for Community Colleges Judy Gignac, Arizona Board of Regents	Presidential Representatives Jim Klein, Central Arizona College Clara Lovett, Northern Arizona University
Academic Administration Representatives Chuck Bantz, Arizona State University Mary Briden, Maricopa Community College District Bruce Stanfield, Eastern Arizona College Paul Sypherd, The University of Arizona	Faculty Representatives Steven D. Martinson, The University of Arizona Robin Steinberg, Pima Community College Linda Vaughan, Arizona State University Don Yeager, Yavapai College
Student Services Representatives Terree Duncan, Coconino Community College Patrick F. Martin, Northern Arizona University	

THE HIGHER EDUCATION STUDY COMMITTEE (HESC)



- In September 1997, Arizona Senator Carol Springer and Arizona Representative Jim Carruthers, convened the Higher Education Study Committee (HESC), composed of legislators, representatives of the university system, the community college system and private post-secondary entities, as well as the Governor's office. The 1997 HESC discussed Arizona's post-secondary needs and gathered input from members of the educational community.
- At the final meeting of the HESC in late January 1998, the HESC reached consensus that the Arizona Board of Regents (ABOR) and the State Board of Directors for Community Colleges of Arizona (SBDCCA) jointly establish a committee, comprised of the 13 public and private college and university members of the HESC, to "continue the collaborative process that assures the advanced post-secondary needs of place-bound and time-constrained learners and of employers. . .are efficiently and effectively met."
- The specific charges to the 1998 HESC were outlined in a footnote included in the 1998-99 general appropriation act. In summary, the footnote charged the 1998 HESC to: 1) Establish criteria for what constitutes "demonstrated need;" 2) Develop a system for identifying and meeting demonstrated needs statewide; and 3) Recommend an action plan with specific timelines to the respective boards and institutions to meet demonstrated needs statewide in a timely manner.
- The 1998 HESC met four times and developed a report documenting the commitment of the ABOR and the SBDCCA to meet demonstrated need for post-secondary education. The HESC report recommended continuation of the existing informal process and the adoption of a new formal process to identify and meet demonstrated need for postsecondary education. The report recommended that the Joint Conference Committee of the two Boards (JCC) oversee the process.
- A primary recommendation of the 1998 HESC report was that Arizona's public community colleges and universities continue and expand their existing informal collaborative efforts to identify and meet the state's postsecondary education needs. As an adjunct to the existing informal process, the HESC report also established a new formal process which sets timelines for identifying and meeting demonstrated needs. Included in the new formal process is the Joint Review Committee (JRC), a group of community college and university representatives charged to resolve issues which might arise in identifying and meeting demonstrated statewide needs for post-secondary education. The 1998 HESC report was reviewed and approved by the JCC, and by both Boards. The report was submitted to the Joint Legislative Budget Committee (JLBC) in December 1998.
- For the FY 2000 and FY 2001 budget years, the Joint Legislative Budget Committee (JLBC) required in abudget footnote that the HESC process continue. To meet the requirement that the HESC process continue, the Joint Conference Committee (JCC) of the two Boards determined that the Joint Review Committee (JRC) should carry on the work of the Higher Education Study Committee (HESC). The full HESC is kept informed of JRC activities and may be reconvened as needed.



• The JLBC footnote also required that an annual report on meeting statewide post-secondary education needs be submitted, one due December 15, 1999 and another on December 15, 2000. To meet the legislative reporting requirement, the JCC determined that the JRC, which is continuing the work the HESC, should provide an annual report of activities to the JCC in October 1999. This report will be combined with a report on transfer articulation and included in the Boards' annual report to the JLBC.

The list below identifies members of the 1998 Higher Education Study Committee (HESC):

Public Community Colleges	Public Universities	Private Postsecondary
T.O. Beach, Chair, State Board of Directors for Community Colleges of Arizona	Judy Gignac, President, Arizona Board of Regents	Laura Palmer-Noone Provost, University of Phoenix
Doreen Dailey, President, Yavapai College	Michael Gottfredson Vice President for Undergraduate Education The University of Arizona	Fred Zook Provost Ottawa University
Linda Thor, President, Rio Salado College	Clara Lovett, President Northern Arizona University	
Pat Hill, Executive Director, Arizona Community College Association	Milton Glick, Senior Vice President and Provost, Arizona State University	Workforce Development
Linda Rosenthal, Chair, Arizona Association of District Governing Boards	Frank Besnette, Executive Director, Arizona Board of Regents	C. Diane Bishop, Director, Office of Workforce Development Policy, Arizona Department of Commerce
Don Puyear, Executive Director, State Board of Directors for Community Colleges of Arizona		·

A process for handling referrals to the Joint Review Committee (JRC)

(Note: Due to changes adopted by the Joint Conference Committee on October 21, 1999,



and approved by the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona on November 19, 1999, the JRC will be required to amend the description above and the process which follows. The JRC will meet for this purpose in January 2000. The changes are reflected in a<u>flowchart</u>.)

Background

- The 1998 Higher Education Study Committee (HESC) report includes aflowchart and narrative describing the activities of the Joint Review Committee (JRC) as part of the formal process of identifying and meeting demonstrated needs for postsecondary education.
- The formal process which may result in a referral to the JRC has two steps:
 - 1. Upon failure of existing informal processes to resolve a need for postsecondary education, notification of the need and request to respond is published by a community college to ABOR, SBDCCA, and Arizona public and private universities, at which time a "90-day clock" starts.
 - 2. If, at the close of the 90-day period, the need remains unresolved in the view of the community college, the community college may, with the support of its District Governing Board, provide documentation of a demonstrated need and request a review by the JRC, at which time a "60-day clock" starts.

Given the above two-step formal process, the JRC met in February 1999 to consider the practical aspects of their activities and approved the detailed descriptions below.

Step 1: Notification of Need and Request to Respond

recommended that the following shall be sent notification: he executive director of the Arizona Board of Regents
he executive director of the State Board of Directors for humanity Colleges of Arizona he presidents of Arizona State University, Northern Arizona versity, and The University of Arizona.



	d. The executive director of the Arizona Commission of Postsecondary Education for further distribution to the presidents or other chief executive officers of all Arizona private universities.
What shall be the effective date at which the 90-day clock for university response begins?	It is recommended that notice shall be sent by U.S. Postal Office certified mail, return receipt requested, and that the clock shall start effective the latest date on which the president or designee of ASU, NAU, or UA signs to certify receipt, or five working days after the return receipt certifies that the mail was dispatched whichever is the sooner. The public universities must respond within 90 days; private universities may respond at their option.
What shall be the content of the notification?	It is recommended that the notification should, at minimum: a. Describe the community college's efforts to seek informal resolution of the need through contacts with Arizona's public universities. b. Provide sufficient detail to allow the universities to respond and supply a contact from which universities can obtain additional information as needed. c. Demonstrate need using guidelines outlined in the 1998 HESC report. d. Provide any other information which describes or demonstrates the need.
Who shall respond for the universities and to whom shall they respond?	It is recommended that the presidents of the Arizona public universities and the president or other chief executive officer of Arizona private universities respond to the appropriate community college president with copies to the executive directors of ABOR and SBDCCA who will copy the president of ABOR and the chair of SBDCCA who also serve as cooperating chairs of the Joint Conference Committee of the two Boards (JCC).
What shall be the content of the university response?	It is recommended that the university response should, at minimum: a. Describe the university's efforts to provide resolution of the need through the existing informal process of contacts with Arizona's public community colleges.



- b. If the university elects to pursue development of a new program or modify or provide access to an existing program, indicate how and on what timeline this process will proceed.
- c. If the university elects NOT to pursue the above, provide a statement of rationale and list of alternatives, as appropriate.

Step 2: Request for JRC Review

Who shall request a JRC review described in 2 above?	It is recommended that only an Arizona community college president, with the support of his/her district governing board, can make such a referral.
Who shall be sent the request for JRC review?	It is recommended that the following shall be sent the request for review:
	a. The co-chairs of the JRC
	b. The executive director of the Arizona Board of Regents
	c. The executive director of the State Board of Directors for Community Colleges of Arizona
What shall be the effective date at which the 60-day clock for JRC review begins?	It is recommended that the request for review shall be sent by U.S. Postal Office certified mail, return receipt requested and that the clock shall start effective the latest date on which the JRC co-chairs sign to certify receipt, or five working days after the return receipt certifies that the mail was dispatched, whichever is the sooner.
Who shall respond with the JRC's decision or recommendation and to whom shall they respond?	It is recommended that the co-chairs of the JRC shall communicate the JRC's decision/recommendation to the appropriate community college president with copies to the president of ABOR and the chair of SBDCCA in their capacities as cooperating chairs of the Joint Conference Committee of the two Boards (JCC). The JCC shall review the JRC recommendation and forward it to the two Boards.
What shall be the content of the JRC response?	It is recommended that the JRC response should include, at minimum:
Tosponso:	a. The history of efforts to informally and formally resolve the need.
	b. A determination regarding whether the need is or is not



demonstrated.

c. If the JRC finds that need is demonstrated, a recommendation regarding how the need can be met and a implementation plan and timeline.

d. If the JRC finds that need is NOT demonstrated, a statement of rationale and a list of alternatives, as appropriate.

Other procedures:

- It is also recommended that the executive directors of the ABOR and SBDCCA work with their respective academic leadership (i.e., university and community college chief academic officers) to develop internal procedures to ensure that all university and community college CAO's and presidents are informed of notices of needs and requests to respond, and of requests for JRC review and so that, as needed, community college presidents are prepared to provide notice and request responses, and request JRC review; and university presidents are prepared to respond within the specified time limits.
- Where possible and necessary, the executive directors will convene joint staff meetings to discuss and resolve issues of mutual concern. As appropriate, the executive directors or designees will keep members of the JRC informed of staff deliberations including private university members, in cooperation with the executive director of the Arizona Commission for Postsecondary Education.

ARIZONA BOARD OF REGENTS

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STATE BOARD OF DIRECTORS FOR

COMMUNITY COLLEGES OF ARIZONA

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March 4, 1999

Presidents, Arizona Public Community Colleges and Universities Presidents or Other Chief Executive Officers, Arizona Private Universities

As co-chairs of Arizona's newly formed Joint Review Committee (JRC), we are writing to you to announce that the JRC is now operational.



Consistent with the recommendations of the legislatively-mandated 1998 Higher Education Study Committee (HESC), the Arizona Board of Regents (ABOR) and the State Board of Directors for Community Colleges of Arizona (SBDCCA) have established the JRC. The role of the JRC is to receive and review information from Arizona's community colleges regarding unmet needs for post-secondary education.

In identifying and meeting post-secondary education needs which extend beyond the associate degree, community colleges are encouraged to utilize the existing informal process which calls for collaboration with the Arizona public university which serves the geographic area in which the community college is located. The HESC has added to the current informal process, aadditional formal process whereby a community college president may pursue the resolution of post-secondary needs which appear to be unmet. The additional formal process allows a community college president to issue a statewide notice of an observed unmet need which was not resolved by informal collaboration and to request, as needed, that the JRC review the need and recommend how the need is to be met.

As the JRC begins its work, it is continuing the activities of the 1998 HESC and fulfilling the mutual commitments of ABOR and SBDCCA to maintain and improve a collaborative process to assure that the post-secondary needs of students statewide are met without unnecessary duplication of programs. Consistent with legislative direction provided by university and community college budgetary footnotes, the JRC will focus its efforts on potential students who reside in rural areas or who cannot meet the regular class schedule due to their employment or family matters.

The commitments of the two Boards, along with plans to implement and evaluate the success of those commitments, are outlined in the enclosed copy of the 1998 HESC report. This report was approved by the 1998 HESC (whose members are listed in the report), by the Joint Conference Committee of the two Boards, and by both ABOR and SBDCCA. The report was presented to the Arizona Legislature in December 1998. Additional annual progress reports are due to the Legislature in December 1999 and again in December 2000.

On February 24, 1999, the JRC held an organizational conference call to discuss procedures and establish a schedule of activities. One of the first official acts of our committee is the distribution of this notice to the CEOs of all Arizona public community colleges and all Arizona public and private universities. By way of information, we are also providing the following:

- The 1998 HESC Report which includes a description of the JRC and a<u>flowchart</u> of the informal and formal statewide processes for demonstrating and meeting needs for post-secondary education, as well as a discussion of options which the JRC might consider.
- The text of the current community college and university budget footnote which describes the expectations of the Legislature regarding the work of the HESC and reports of progress in meeting statewide post-secondary education needs.
- A flowchart depicting the existing informal process for identifying and meeting needs



for post-secondary education in Arizona and the additional formal process.

- A description of the JRC.
- A schedule of JRC activities including standing meetings beginning March 15, 1999.
- Recommended procedures for issuing a statewide notice of unmet need and requesting a JRC review.

We look forward to working with you to meet the needs of Arizona's citizens for post-secondary education. If you desire further assistance or have questions, please do not hesitate to contact one of us, or you may also contact members of the ABOR and SBDCCA staff who are supporting our efforts: Don-Paul Benjamin for ABOR (602) 229-2503 and Gordon Hall for SBDCCA (602) 255-5582.

Sincerely,

Don Puyear

Joint Review Committee Co-Chair

Executive Director

State Board of Directors for Community Colleges of Arizona

Tom Wickenden

Joint Review Committee Co-Chair

Associate Executive Director

Arizona Board of Regents

cc: Members of the 1998 Higher Education Study Committee Senate and House Chairs of the Joint Legislative Budget Committee

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Date: March 8, 1999

To: Members of the 1998 Higher Education Study Committee

From: Frank Besnette, Executive Director



Arizona Board of Regents

Don Puyear, Executive Director State Board of Directors for Community Colleges of Arizona

As you may know, the Joint Legislative Budget Committee (JLBC) has proposed adding a new footnote to the community college and university budgets for FY 2000 and 2001. We have attached a copy of the proposed footnote for your reference.

Although this new footnote prescribes that the Higher Education Study Committee (HESC) continue the collaborative process, it does not appear to require the committee itself to continue meeting. The Joint Conference Committee (JCC) of the Arizona Board of Regents and the State Board of Directors for Community Colleges of Arizona in their meeting on February 3 took note of the fact that the Joint Review Committee is continuing the work of the 1998 HESC. Therefore the JCC concluded that, pending the successful operation of the Joint Review Committee, the HESC may not need to meet.

Beginning this month the Joint Review Committee (list of members attached) will meet every two months and will draft annual reports describing activities. The annual reports will be reviewed by the JCC, and ultimately reviewed and approved by both Boards. Each of you will be provided with copies. Should the JRC encounter implementation difficulties, the executive directors will contact the HESC co-chairs and recommend that the HESC be re-convened.

In closing, we sincerely thank each of you for your valuable service on this important committee.

Enclosures

cc: Gordon Hall, SBDCCA Tom Wickenden, ABOR Tony Seese-Bieda, ABOR





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